



The Illinois Department of Human Services may be able to provide you with assistance now or help you plan for your future needs.

For more information about the Illinois Department of Human Services (IDHS), Division of Developmental Disabilities' program

or

for the phone number of the Pre-Admission Screening/Independent Service Coordination Agency (PAS/ISC) in your area, call:

**1-888-337-5267**

1-866-376-8446 (TTY)

You can also visit our web site at:

[www.dd.illinois.gov](http://www.dd.illinois.gov)

or

[www.dhs.state.il.us](http://www.dhs.state.il.us)

See the inside panel of this brochure for a list of all PAS/ISC agencies and their telephone numbers.

If you have questions about any Illinois Department of Human Services (IDHS) program, call or visit your IDHS' Family Community Resource Center (FCRC). We will answer your questions. If you do not know where your FCRC is or if you are unable to go there, you may call the automated helpline 24 hours a day at:

**1-800-843-6154**

1-800-447-6404 (TTY)

You may speak to a representative between:  
**8:00 a.m. - 5:30 p.m.**  
**Monday - Friday** (except state holidays)

For answers to your questions, you may also write:

**Illinois Department of Human Services**  
Bureau of Customer Support and Services  
100 South Grand Avenue East  
Springfield, Illinois 62762

Visit our web site at:

**[www.dhs.state.il.us](http://www.dhs.state.il.us)**



Programs, activities and employment opportunities in the Illinois Department of Human Services are open and accessible to any individual or group without regard to age, sex, race, sexual orientation, disability, ethnic origin or religion. The department is an equal opportunity employer and practices affirmative action and reasonable accommodation programs.

**DHS 4309 (R-03-12) DD PUNS Brochure**  
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Do you or your family need services to help you with your developmental disability?

**Now?      Soon?      In the future?**



**We are here to help!**



## What services are available?

The IDHS Division of Developmental Disabilities provides person-first services and supports for individuals with developmental disabilities and their families.

Possible services include:

**In-home supports** to help you live more independently.

**Respite care** to provide temporary relief to your caregiver.

**Training Programs** to teach you life and work skills.

**Residential living arrangements** to provide you with the security and care you need.

**Adaptive equipment** to make you more independent.

**Other supports** to improve your quality of life.



## How can I access these services?

IDHS maintains a statewide database of people with developmental disabilities who need services. This database helps us make sure services are available to you and your family when you need them.

## You must first contact your PAS/ISC agency for an interview

Based on the information you provide during this interview, the PAS/ISC will complete a “Prioritization of Urgency of Need for Services” (PUNS) form, and will put your need for services into one of these categories:

**Emergency** - *You need immediate services*

**Critical** - *You will need services within 1 year*

**Planning** - *You will need services in 1 to 5 years*

**A completed PUNS form does not mean that you are eligible for services, and does not guarantee that services will be provided. However, it ensures that the IDHS knows about your need for services.**

## What if my needs change?

Your needs will be evaluated at least once per year. You may ask for a reevaluation at any time due to a change in circumstances.

## Location of PAS/ISC Agencies

### Belleville

DD SERVICES OF METRO EAST .....St Clair County 618-236-7957  
.....Madison County 618-656-9663

### Centralia

SOUTHERN IL CASE COORDINATION..... 800-828-7422

### Chicago

COMMUNITY ALTERNATIVES UNLIMITED ..... 773-867-4000

### Chicago

COMMUNITY SERVICE OPTIONS ..... 888-276-4467

### Crystal Lake

OPTIONS & ADVOCACY OF McHENRY COUNTY ..... 888-376-8828

### Decatur

PRAIRELAND SERVICE COORDINATION ..... 800-866-8779

### East Moline

COMMUNITY SERVICE OPTIONS/RIM ..... 309-278-0020

### Geneva

DAYONE NETWORK . ..... 888-282-0997

### Homewood

SUBURBAN ACCESS, INC. .... 800-507-5057

### Jacksonville

GREAT RIVER SERVICE COORDINATION ..... 217-243-2330

### Joliet

SERVICE, INC. .... 800-244-8008

### Lincoln

CENTRAL ILLINOIS SERVICE ACCESS ..... 877-437-9588

### Lombard

PACT, INC. .... 630 960-9700

### Loves Park

ACCESS SERVICES OF NORTHERN ILLINOIS..... 815-282-8824

### Macomb

WESTERN ILLINOIS SERVICE COORDINATION ..... 800-699-3672

### Pittsfield

WEST CENTRAL SERVICE COORDINATION ..... 888-279-4812

### Pontiac

LIVINGSTON COUNTY MENTAL HEALTH BOARD ..... 815-844-7708

### Urbana

CHAMPAIGN COUNTY REGIONAL PLANNING..... 217-328-3313

**For TTY users, please call the Illinois Relay Center:  
1-800-526-0844**